



## MEMORANDUM

**To:** Mayor and City Council

**From:** Josh Littrell, Interim Director of Enterprise Solutions

**Date:** December 10, 2024

**Reference:** Consider approval to purchase Managed Extended Detection and Response from FreeIt, DIR contract #DIR-TSO-4288 in the amount of \$103,584.00 as budgeted and authorizing the City Manager to sign any necessary documents.

**2040:** Apply “Smart City” Approach to Resource Management

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### **Introduction:**

This item is presented for Council consideration and approval of a contract with FreeIT for 24x7x365 Security Operations Center (SOC) for Managed Extended Detection and Response services. FreeIt offers innovative IT and cybersecurity solutions expertly designed and deployed to help companies better manage, support and secure their data.

### **Background:**

The City of Coppel is looking to add a 24x7x365 Security Operations Center (SOC) for monitoring, incident and response experts. Forensic investigations, incident reports, incident and breach response, proactive threat hunting, endpoint detection and response, and network traffic detection and response are included in the suite of services. This solution also includes ransomware prevention.

Multiple vendors were evaluated, and this solution was chosen as the total best solution based on the service features, usability, value, and overall cost.

The annual cost of this agreement is \$103,584.00.

### **Benefit to the Community:**

The main benefit to the community would be providing all employees and citizens with the security and services needed to do their jobs effectively.

### **Procurement Review:**

Agenda item was reviewed by Procurement.

**Fiscal Impact:**

The fiscal impact of this purchase is \$103,584.00 and is available in the Enterprise Solutions Budget in the General Fund.

**Recommendation:**

The Enterprise Solutions Department recommends approval.