

FY26 WORK PLAN

Goal	FY 2026 City Council Work Plan Objective	Lead Dept
Pillar Two: Foster an Inclusive Community Fabric		
Purposefully break barriers to inclusion	Implement Year Two of One Coppel	EX
	Implement WhatsApp outreach/engagement strategy	COMM
Promote socialization and community cohesiveness	Explore changes to neighborhood engagement programs that focus on non-HOA neighborhoods	CD
	Survey non-HOA neighborhoods for engagement	CD
	Explore the creation of a Neighborhood Database	CD
	Explore the creation of an annual City-hosted HOA meeting	CD
	Expand marketing for the Good Neighbor Award	CD
Pillar Three: Enhance the Unique "Community Oasis" Experience		
Develop a "sense of neighborhood" at an appropriate scale	Explore adding small scale Neighbors Helping Neighbors Events	CD
	Explore Sponsorships for Neighbors Helping Neighbors	CD
	Explore Code Compliance Community Education Program	CD
Pillar Four: Future-Oriented Approach to Residential Housing		
Establish programs to protect the unique character of single-family community oasis nodes	Explore the creation of a Community Improvement Donation Fund	CD
Explore new options for 55 plus (or aging in place) that maintain high standard of living while reducing footprint	Host membership drive for the Village Collective	CD
	Present recommendations on Accessory Dwelling Unit and Other Multi-Generational Housing Options in the Zoning Ordinance	CD
Pillar Five: Create Business and Innovation Nodes		
Support the Old Town area and concept	Incorporate Old Town Special Area Plan into the Comprehensive Plan	CD
	Implement plan for food truck	CD
	Implement parking improvements	ES/CD
	Install improvements identified from Old Town Survey	CD/CE
	Implement plan for vacant pad site	CD
	Explore targeted regional event to draw people to Old Town businesses	CD
	Complete feasibility study for autonomous shuttle	PW
	Partner with retail marketing agency to develop a comprehensive campaign promoting Old Town	COMM
Explore future trends in retail and re-purposing commercial areas	Begin Comprehensive Plan Public Engagement Process	CD
	Transition Buy In Coppell to Yiftee	CD
	Purchase Small Business Insights Software to help small businesses	CD
Encourage redevelopment of "hot spots" along commercia/retail corridors as major creativity zones	Identify "Hot Spot" List	CD
	Incorporate Major Intersection Plan Findings into the Comprehensive Plan	CD
Work with the commercial/ warehouse district on future Version 2.0 and encourage redevelopment of 'hot spots' along commercial/retail corridors as major creativity zones	Incorporate findings from Fiscal Impact Analysis into Comprehensive Plan Process	CD

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Pillar 7: Apply Smart City Approach to Resource Management		
Build backbone of Smart Operating Systems for all resource management	Continue exploring other payment methods for customer use	SFE
	Continue exploring use of Robotic Process Automation(RPA) in various areas of organization	ALL
	Develop branding guidelines and messaging strategy to promote Coppell as a Smart City	COMM
	Develop Smart City strategic Plan and roadmap for Smart City Initiatives.	ES
Develop renewable energy and resource recycling plan for the City	Explore opportunity for alternative power	PW
	Complete Electric Vehicle assessment & strategy	PW
	Continue exploration of 2nd water source	PW
Foundation		
As a fiduciary, the City will ensure that there are adequate financial resources to support City services.	Explore balance billing non-residents for ambulance transports	SFE/Fire
	Review all fees to determine if adjustments should be recommended.	All departments that charges fees
	Research integrating performance management with financial sustainability.	SFE
	Utilize investment management services to increase ROI	SFE
City Services will be provided in a manner that ensures high levels of customer satisfaction	Enhance educational stewardship campaign and storytelling	COMM
City Infrastructure will be wellmaintained and consistent with the Council's value proposition.	Complete Veterans Memorial	CE
	Complete Dog Park Renovation	CE
	Continue Royal Lane Reconstruction	PW
	Complete Spanish Moss reconstruction	PW
	Complete Bullock and Howell reconstruction	PW
	Complete Service Center	PW
	Begin Council Chambers remodel	PW
The City will maintain a quality work force to serve the community.	Continue sustainable maintenance of compensation plan	EX
	Complete Change Management Training	EX