



## MEMORANDUM

**To:** Mayor and City Council

**From:** Kevin Richardson, Fire Department

**Date:** February 10, 2026

**Reference:** Consider approval authorizing payment to the North Texas Emergency Communications Center (NTECC) in the amount of \$605,435.33 for the acquisition of replacement radios to be owned and maintained by NTECC and utilized by the City of Coppell as part of the regional E911 communications system, as budgeted; and authorizing the City Manager to execute any necessary documents.

**2040: Sustainable Government**

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### Introduction

This item is presented to consider approval authorizing payment to the North Texas Emergency Communications Center (NTECC) in the amount of \$605,435.33 for the acquisition of replacement radios to be owned and maintained by NTECC and utilized by the City of Coppell as part of the regional E911 communications system.

### Background

The Fire Department is requesting authorization for payment to the North Texas Emergency Communications Center (NTECC) for the acquisition of sixty (60) replacement front-line radios that will be owned and maintained by NTECC and utilized by Coppell as part of the regional E911 communication services provided to the City. The replacement includes one (1) mobile radio and fifty-nine (59) portable radios that are no longer supported by Motorola Solutions. This agreement with NTECC is expected to save the City more than \$174,000 compared to direct ownership and maintenance.

Reliable radio communications are a mission-critical component of public safety operations. These radios are not general consumer devices; they must function in extreme environments including high heat, water exposure, and hazardous conditions. National Fire Protection Association (NFPA) Standard 1802 establishes rigorous performance requirements for portable radios used by firefighters, including operation in temperatures up to 500 degrees and in potentially explosive environments.

To ensure continued reliability of Coppell's emergency communications, NTECC is procuring Motorola APX NEXT XN portable radios, which are NFPA 1802 certified and designed specifically for public safety operations. Several radios currently used by Coppell Fire are approaching or have exceeded a decade of front-line service and have reached, or are nearing, the manufacturer's end-of-support and end-of-life status.

Under this regional service model, NTECC will retain ownership of the radios and provide all ongoing maintenance, programming, software updates, and repairs throughout the life of the equipment. Coppell's participation in this program ensures that the City's public safety personnel continue to have access to modern, fully supported radio equipment as part of the E911 communication system without assuming long-term asset ownership or lifecycle maintenance responsibilities.

**Benefit to the Community**

This action ensures uninterrupted, reliable emergency communications for police, fire, and emergency medical responses. Maintaining a modern, fully supported radio system directly supports public safety, responder coordination, and emergency preparedness across the community.

**Legal Review**

The Procurement Division has reviewed the agreement and determined that this is an appropriate method of contracting for regional emergency communications services.

**Fiscal Impact**

The total cost for NTECC to acquire one (1) mobile radio and fifty-nine (59) portable radios, including accessories, is \$605,435.33. These costs are funded through E911 revenues as part of the City's participation in the regional emergency communications system.

**Recommendation**

The Fire Department recommends approval of this agenda item.