



MEMORANDUM

To: Mayor and City Council

From: Josh Littrell, Interim Director of Enterprise Solutions

Date: December 10, 2024

Reference: Consider approval to purchase touch screen time clocks with biometric and proximity readers from Tyler Technologies in the amount of \$68,592.00 as budgeted; and authorizing the City Manager to sign any necessary documents.

2040: **Sustainable Government**

Introduction:

This item is presented for Council consideration to purchase updated time clock hardware for all City facilities from Tyler Technologies. The City of Coppel refreshes its infrastructure hardware on a rotational basis to keep the technology current and accommodate future City needs. The current time clocks run on an embedded operating system, which is limiting staff's ability to update and re-image them.

Background:

The City of Coppel has been using Tyler software and timeclocks to manage employee time keeping for payroll since 2017. To maintain our security infrastructure, we want to ensure we are following best practices, keeping devices current and covered under existing support windows. Staff has not been able to upgrade the current devices, as the software is embedded onto the hardware device itself. As such, staff is requesting to replace the hardware devices with a newer device and operating system that will be supported for the next several years.

This purchase includes the hardware, software and maintenance. The City of Coppel is currently under contract to purchase software and hardware from Tyler Technologies, who is the sole source for time clocks that speak to the existing time and attendance application.

Benefit to the Community:

The main benefit to the community would be providing all employees and citizens with the services needed to do their jobs effectively.

Legal Review:

Agenda item was reviewed by Procurement.

Fiscal Impact:

The fiscal impact is \$68,592.00 and funding is available in the ERP Replacement fund for this purchase.

Recommendation:

The Enterprise Solutions Department recommends approval.