



MEMORANDUM

To: Mayor and City Council

From: Mindi Hurley, Director of Community Development

Date: August 25, 2026

Reference: Consider approval of an interlocal agreement renewal between the City of Coppel and SPAN, Inc., for the provision of transit services for older persons, persons with disabilities, and veterans; authorizing the Mayor to sign and the City Manager to execute any necessary documents.

2040: Implement Innovative Transportation Networks

Introduction: This is the annual contract renewal between the City of Coppel and SPAN, Inc. for residential and paratransit services for older persons, persons with disabilities, and veterans.

Background: The City of Coppel initially entered into an agreement with SPAN, Inc. in 2016 to provide shared transportation services, by appointment, for adults aged 60 and over, those who have a mobility impairment, and veterans. SPAN, Inc. manages the application process and provides subsidized transportation services to eligible Coppel residents and caretakers for doctor appointments, daily errands, libraries and recreation programs, life skills programs, employment and other approved locations within the designated service area. The service is only available to eligible riders that are residents of Coppel.

All SPAN, Inc. vehicles are equipped with wheelchair lifts or ramps. SPAN, Inc. provides door to door services and all drivers are trained to assist individuals who may have a mobility impairment and or use assistive devices. The designated service area includes all of Coppel and surrounding areas in close proximity to Coppel city limits.

Thus far in fiscal Year 2025-26, SPAN, Inc. provided 1,504 one-way transportation trips for 28 unduplicated riders between October 2025-June 2026. Ridership for the current fiscal year has

increased 17% compared to the same October-June timeframe from last fiscal year. The 1,504 one-way transportation trips for the current fiscal year were for the following purposes:

- 39% to dialysis or medical purposes
- 28% to Life Skills programs
- 22% to the Coppell Senior & Community Center or other recreational purposes
- 7% for employment purposes
- 3% to shopping trips for necessities
- 1% to education services

Due to rising costs of gas and equipment maintenance, the rate charged to the City will increase this fiscal year from \$21.96 to \$23.65, constituting a 7.7% increase. **The cost to the riders will remain unchanged, at \$3.00 per one way trip.**

The maximum projected monthly trip count for October 1, 2026-September 30, 2027 is 1,954 with an annual contribution of \$46,212.10 by the City. SPAN, Inc. will notify and work with the City if demand is higher than projected and amend the contribution amount if agreed to by both parties.

This transportation service is secondary to, and not in lieu of, or as a substitution for transportation services available through or funded by Medicare and/or Medicaid, or any other insurance program or provider.

Benefit to the Community: The residents utilizing SPAN, Inc would not otherwise have paratransit options to receive these necessary services.

Legal Review:

City Attorney has reviewed the Agreement.

Fiscal Impact:

\$46,212.10

Recommendation:

Staff recommends approval.