

Kristen Bernard

From: Monica Floyd <monica.floyd@prudential.com>
Sent: Monday, June 04, 2018 10:51 AM
To: Kristen Bernard
Cc: David Gibson
Subject: City of Coppell-08033- Renewal status

Hi Kristen,

Stacia forwarded your email to my attention since I am the assigned Account Manager assigned to this group. The group is not up for renewal at this time, they are under a rate guarantee until 10/1/2019. With the group being self-administered, early in 2019 we would request an updated census report so that we have the most current enrollment information for our renewal review. That updated census report is generally requested in April, and I will follow up with you at that time.

Let me know if you have any questions or need further assistance.

Cordially,
Monica



Monica L. Floyd
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From: Stacia Avalos
Sent: Monday, June 04, 2018 9:57 AM
To: Monica Floyd <monica.floyd@prudential.com>
Cc: Gelareh Sami <gelareh.sami@prudential.com>
Subject: FW: Coppell Renewal

Hi Monica,

Can you please reach out to Kristen and David and let them know you are handling?

Thanks,
Stacia



Stacia Avalos
Premier Account Executive | Group Insurance
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214-750-5062 | stacia.avalos@prudential.com

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214-750-5062 stacia.avalos@prudential.com

From: Kristen Bernard [<mailto:KBernard@holmesmurphy.com>]
Sent: Monday, June 04, 2018 9:55 AM
To: Stacia Avalos <stacia.avalos@prudential.com>
Cc: David Gibson <DGibson@holmesmurphy.com>
Subject: Coppell Renewal

Hi Stacia,

When will we receive the Coppell renewal? Do you have an ETA?

Thank you,

Kristen



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