

City of Coppell  
Evaluation of Responses to RFP For  
Data Processing, Printing & Mailing Service

	DATAPROSE	INFOSEND	LEVEL 1	ENCO	DATA INTEGRATORS	QUESTMARK	VARIVERGE
Sec 1 – Background	Excellent	Excellent	Very good	Good	Fair	Good	Fair. Locations in Amarillo and Dallas.
Sec 2 – Products/Svcs	Broad range of products and svcs available.	Broad range of products and svcs available.	Broad range of svcs.	Limited to bill printing	Limited	Broad range of services	Limited to bill printing
Sec 3 – Transition	Current vendor. Timeline was described for reference.	-Very well defined -~8 weeks	- Very well defined - ~8 weeks	-Well defined -30 days	-Less well defined -~90 days	-Less well defined -4 weeks	-Not well defined -No timeline
Sec 4 – Costs	-\$0.092/stmt -\$0.01 12-month archive. -Postage .383	-\$0.094/stmt -\$0.007 12-month archive -Postage .38	-\$0.0815/stmt	-\$0.11 /stmt -Postage .383	-\$0.15/stmt	-\$0.157/stmt	-\$0.1675/stmt
Sec 5 – Qualifications	Excellent – current vendor	Excellent. (3) References in Texas were all contacted.	Fair. (3) References provided, (2) in TX.	Good. All clients listed were in GA, FL.	Fair	(3) References provided on East coast	(4) References provided
Overall Response	EXCELLENT	EXCELLENT	GOOD	FAIR	FAIR	FAIR	FAIR.
Comments	-Currently billing city at \$0.18/stmt. -Located in Coppell. -Takes three or more days for bill receipt.	-Local printing facility located in Carrollton. -Took one day to receive item from Carrollton facility.	Dallas production facility is NOT owned by Level 1. This is a 3 <sup>rd</sup> party.	No printing facilities in TX.	-Located in VA. No printing facilities in TX.	No printing facilities in TX.	