



Pump Division
Flowserve Pumps
IDP Pumps

April 14, 2014

City of Coppell
ghollow@coppelltx.gov
972-462-5151

Attn: Glenn D. Hollowell, P.E.
Public Works Manager

RE: Flowserve Water Resource Pump Products

Dear Mr. Hollowell:

At the request of our Texas Flowserve Water Resource Distributor Smith Pump, please be advised that Smith Pump is our sole source representative for Flowserve Water Resource pumps and parts and other Flowserve products including Worthington, Byron Jackson, IDP, Ingersoll Rand, and Pleuger, in the state of Texas.

Also, please note that Smith Pump field service crews have received both factory and field training in the proper handling of Flowserve pumps. Untrained non-Smith Pump crews may not be capable of safely and properly handling the Flowserve pumps and could void the warranty.

It is imperative that the factory certified personnel should service and repair Flowserve Pumps. This would prevent concerns due to improper handling.

If you have any questions, please feel free to call me at 918 355-4761.

Sincerely,

Flowserve Corporation

A handwritten signature in blue ink that reads "Ken Adams". The signature is written in a cursive, slightly slanted style.

Ken Adams
Flowserve Ground Water Development and Water Resources
Southwest Regional Manager